

Original Research Article

Effects of ergonomic training and active exercises for non – specific work related upper extremity musculoskeletal disorders in women working in video display units

ABSTRACT

BACKGROUND: Work related upper extremity musculoskeletal disorders (WUEMSD's) are common causes of pain and functional limitations of upper extremity and it can lead to significant distress and disability in women working in video display units (VDU's).

OBJECTIVE: The purpose of this study was to examine whether Ergonomic Training (ET) or Active Exercises (AE) would be more effective in decreasing pain and improving disability in women with WUEMSD's working in VDU's.

METHODOLOGY: 40 women with WUEMSD's were allocated into two groups. Ergonomic Training Group (ETG) received Ergonomic Training (n=20) and active exercise group (AEG) received Active Exercises Training (n=20) for 45 minutes on first contact session only. Ergonomic booklet was given to ETG and exercise booklet was given to AEG separately. They were advised to adhere to ergonomic advices and active exercises for 45 minutes/day for 4 months regularly based on booklet. Subjects were initially assessed prior to randomization, and at 2nd and 4th month follow-up. The following variables were evaluated: pain and disability of upper extremity using NPRS and Quick DASH score respectively.

RESULTS:

Although both groups exhibited improvement in pain and disability at the 2nd and 4th month followup sessions ($p < .05$) compared with baseline measures, but there were significant differences between groups only on pain outcome in AEG, whereas no significant improvement noted between groups on disability ($p > .05$).

DISCUSSION AND CONCLUSION:

The findings of this 4 month follow-up study allow us to conclude: Both groups improved on pain and disability at 2nd and 4th month follow-up assessments. These findings indicate that active exercises group is more effective in relieving UE pain, whereas no significant difference was found between the ergonomic training group and active exercises group in decreasing disability.

Keywords: work related musculoskeletal disorders, upper extremity pain, Video display unit , active exercises, Ergonomic Training

1. INTRODUCTION

Video display units (VDU's) are boon to the present world for its speed and responsiveness. Computers become more often a part of the business and day to day life for its efficiency and productivity. But computer users are often prone to get shoulder , neck , arm and hand pain due to forceful or awkward hand movements, poor posture , badly designed work

23 stations, fast paced workload and these factors set the individual more prone to acquire work
24 related upper extremity musculoskeletal disorders (WUEMSD's).

25 In general, the use of computers in office or classroom environments limits bodily
26 movements. Hence it affects a person's posture and leads to various posture related injuries,
27 for instance, aches and pains in the back, neck, shoulder, arm, elbow, wrist and fingers.
28 Musculoskeletal injuries in computer users are an increasing occupational health and safety
29 issue as the use of computers proliferates throughout the various levels of organizations [1].
30

31 Studies indicate a higher prevalence of musculoskeletal disorders (MSD) among VDU users
32 compared with non-VDU users[2]. WUEMSD's are the most common occupational disorders
33 around the world, and have been recognized as a problem since the 17th century [3].
34

35 Musculoskeletal problems are commonly described as cumulative traumatic disorders,
36 repetitive strain injuries, repetitive use injuries, occupational overuse disorders, and
37 repetitive motion disorders. These musculoskeletal injuries are known as Occupational
38 Overuse Syndrome (OOS) and were formerly known in Australia as Repetitive Strain Injury
39 [4]. Other general terms for these disorders include repetitive strain injury, occupational
40 overuse syndrome and cumulative trauma disorders [5]. These are also known as complaints
41 of the arm, neck and/or shoulder (CANS) [6].

42 WUEMSD's are work related musculoskeletal disorders of neck and upper limbs, which
43 include the shoulders, upper arms, elbows, forearms, wrists and hands. They are common
44 causes of pain and functional limitations and can lead to significant distress and disability. It
45 can be further divided into specific conditions with clear diagnostic criteria and pathological
46 findings or non-specific conditions where the main complaint is pain and/or tenderness with
47 limited or no pathological findings [5,7]. Soft tissue injuries due to WUEMSDs are categorized
48 into three. They are

- 49 a. Tendon, ligament, muscle disorders,
- 50 b. Nerve disorders and
- 51 c. Impaired circulation.

52 These may lead to tendinitis, tenosynovitis, Dequeverian syndrome, trigger finger,
53 carpal tunnel syndrome, Epicondylitis, ganglion cyst, reflex sympathetic dysfunction,
54 Duputryen's Contracture, fibromyalgia etc.

55 WUEMSDs often occur due to work stress, prolonged adaptation of faulty posture ,
56 highly repetitive work, work intensity, aging and loss of tissue resilience(e.g. inadequate
57 strength, poor posture), physiological changes, anatomical changes ,muscle tension,
58 overloading and psychosocial factors (e.g. poor work-rest cycle, shift work, low job security,
59 little social support). The risk factors are of two categories, they are intrinsic and extrinsic
60 factors. Intrinsic factors are caused by body structure, disease, and work habit. The extrinsic
61 factors are caused due to work station configuration, type of work, type of environment [5, 7,
62 9, and 10].

63 The WUEMSDs can be reduced by reducing the impact of risk factors. The risk
64 factors can be reduced by increasing the rest breaks in between work, break up work
65 periods into several short sessions, adopt proper posture in work place, exercises in work
66 place during rest period to relieve pain and improve efficiency.

67 Interventions such as ergonomic adjustments and exercises play a major role in
68 treatment of the most WUEMSDs. The International Ergonomics Association (IEA, 2003)
69 defines ergonomics (human factors) as the scientific discipline concerned with the
70 understanding of the interactions among humans and other elements of a system, and the
71 profession that applies theory, principles, data, and methods to design in order to optimize
72 human well-being and overall system performance.[11]

73 Ergonomics in the workplace refers to interactions among workers and other elements in the
74 working environment. It is essentially about fitting the job to the worker. Ergonomic training

75 (ET)includes training in the identification of risk factors for WUEMSDs, proper work practice,
76 selection of appropriate equipment's, correct use of equipment's, and work station
77 adjustments. Physiotherapist enables the video display unit workers to know about the
78 principles of balanced alignment so they are able to incorporate proper posture. Good
79 posture needs to be exercised regularly and consistently. Good posture plays a crucial role
80 in preventing injury, but bad posture can be extremely difficult to change [12-14].

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82 Outcome studies for active exercises in management in patients with WUEMSDs
83 are inadequate. Muscles work in unison, so one must learn to stretch and strengthen
84 corresponding muscle groups to work harmoniously in physiotherapy. The classic imbalance
85 in computer professionals is a neck strained forward, rounded shoulders, and a slumped
86 concave sternum. The overtly taut muscles in the front pull the shoulders forward, and this
87 causes the muscles in the back to overstretch and weaken. Stretching and strengthening
88 exercises reverse the injury process and promote healing with enhancement in efficiency at
89 work. Only few studies have examined the treatment outcomes for upper extremity disorders
90 and none has focused on WUEMSD's[15,16].

91 Purpose of this study is to find effective management of WRUEMSDs by analyzing
92 the effects of ergonomic training and active exercise, then comparing the effectiveness in
93 WUEMSDs in women working with VDU's.

94 95 **2. METHODOLOGY**

96 **2.1 STUDY DESIGN:** Experimental study design.

97 **2.2 SAMPLE SIZE CALCULATION:**

- 98 • An estimated sample size was calculated based on a large effect size and power of
99 80% utilizing IBM SPSS version 19.0 for Windows. Results indicated that an
100 estimated sample size of 40 (20 per group) was required to achieve 80% power for
101 all outcomes at the 5% level of significance.

102 103 **2.3 ETHICAL CONSIDERATIONS**

- 104 • According to the standards of the Declaration of Helsinki, all subjects provided
105 written informed consent before data collection. Approval was obtained from the
106 Institutional Human Ethics committee, PSGIMSR,Coimbatore.India.(Ref.No:16/364)

107 108 **2.4 PARTICIPANTS**

- 109 • Forty female subjects with WUEMSD's who were working with video display units in
110 PSG hospital and College campus were recruited after obtaining ethical clearance.
- 111 • Subjects were recruited based on the following inclusion criteria: Age range of 30-60
112 years, Subjects with complaints of Non-specific WUEMSDs based on Cornell
113 Musculoskeletal Disability Questionnaire for sedentary female worker (CMDQ) with
114 baseline value of 27.5(Only upper limb component was included) and 3 years or
115 greater experience in using video display unit work for working a minimum of 4
116 hours a day for 5 days a week or 20 h weekly. CMDQ consists of three parts,
117 namely personal information, job task and other information as well as the body
118 discomfort checklist.
- 119 • Subjects with co-morbidities known to influence the results were excluded. They are
120 Pregnancy, Cardiac problems, Rheumatoid arthritis, acute trauma or whiplash
121 injuries, Neoplasms or inflammatory or neurological diseases, previous history of

122 major trauma or surgeries in upper extremities and Subjects who have taken
123 treatment for the same complaint during the preceding 6 months.

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125 2.5 PROCEDURE

126 • Forty patients who were eligible for study were randomly assigned to one of the
127 following two groups: Ergonomic training group (ETG) (n=20) and Active Exercise
128 group (AEG)(n=20). Prior to measurements, all included patients signed informed
129 consent form. The randomization was done using computer generated random
130 sampling method. The participant's flow of follow-up evaluation from 2month till the
131 4-month follow-up is illustrated in Fig.1.

132 • The baseline assessments were taken, Which included age, BMI, duration of job,
133 WUEMSD's duration and CMDQ,NPRS and Quick DASH. There was no significant
134 difference in baseline measurements between the groups in terms of age, BMI,
135 duration of job, duration of VDU usage and CMDQ score. ($p=0.44$, $p=0.68$, $p=0.39$,
136 $p=0.57$ & 0.24) respectively. The intervention was given accordingly to their
137 respective groups for 45 minutes only on the first session only. The intervention was
138 followed by the subjects themselves with weekly monitoring of the therapist to check
139 are they performing the exercises regularly and to correct any mistakes in their
140 workstation exercises. The follow-up assessments were taken at the end of 2nd
141 month and 4th month. The demographics of the participants at baseline are
142 summarized in table 1.

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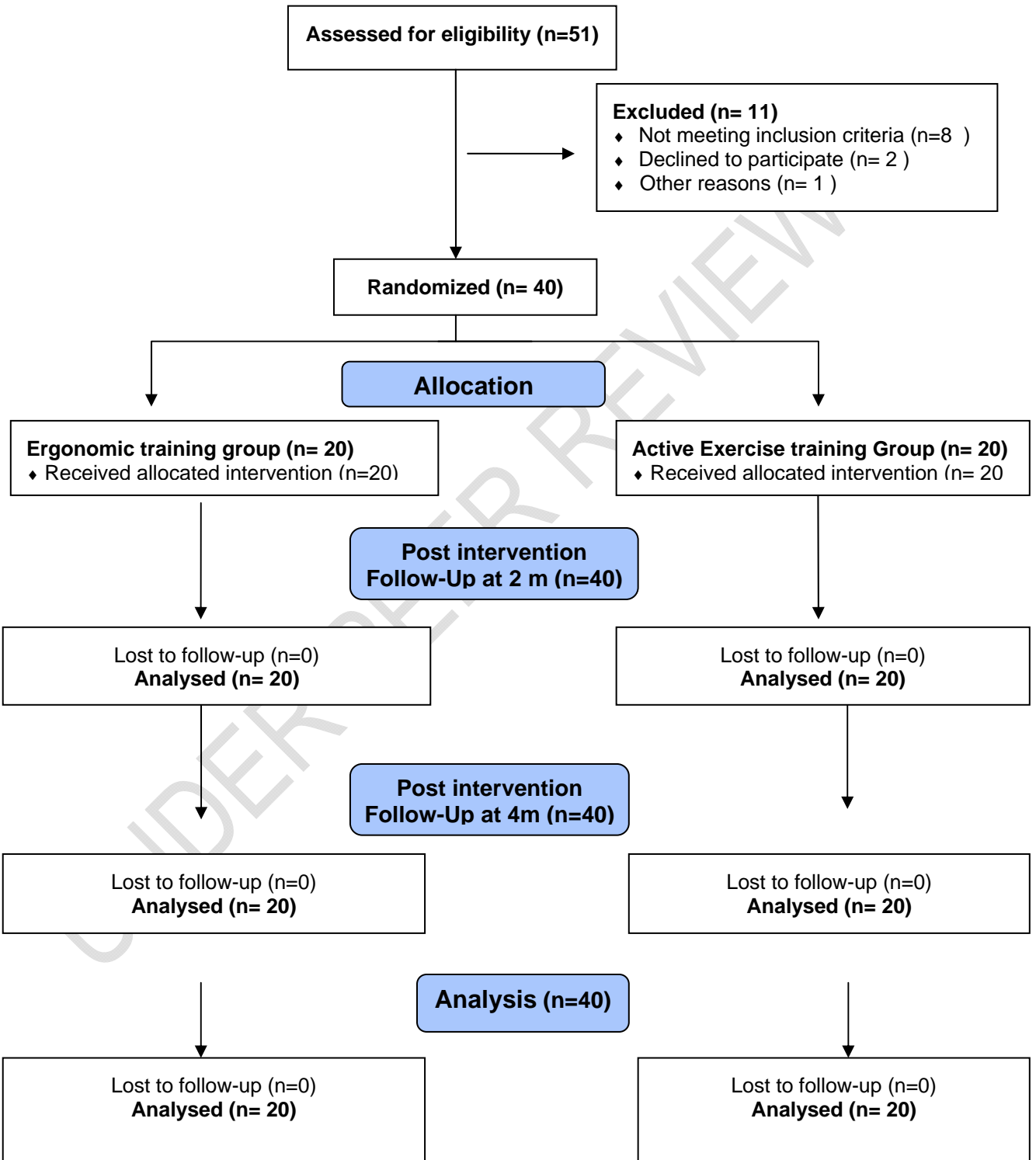
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Fig 1: Flow chart describing the numbers of participants for each group, from recruitment, to group allocation, treatment, follow up and analysis.



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Table 1. Baseline Characterization of the study samples (n = 40).

VARIABLE	GROUP		P value
	ETG (n=20)	AEG (n=20)	
Age, years (mean ± SD)	44.15±11.03	45.30±07.86	0.44
BMI, (Kg/m2)(mean ± SD)	27.80±4.62	26.95±3.12	0.68
Involved side, n (%) <ul style="list-style-type: none">• Right• Left• Bilateral	17(85%) 01(5%) 02(10%)	18(90%) 01(5%) 01(5%)	0.83 (Chi Square)
Duration of job (years)	11.05±4.54	9.95±3.41	0.39
Duration of VDU usage /day	6.04±.91	6.19 ±1.13	0.57
CMDQ	32.80±9.17	34.77±8.75	0.24

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2.6 INTERVENTION

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- On the first session, ergonomic training and active exercises were taught for each group respectively for 45 minutes for each individual. The individuals were asked to follow the exercises for the 4 months duration in their work break for at least 15 minutes, 3 times a day. A Log dairy was maintained to mark the exercises were done without fail.
- ERGONOMIC TRAINING (ET):**
- The goals of ergonomic training were to improve the computer user's knowledge of office ergonomics, to teach workstation self-assessment, and to enable self-adjustment and rearrangement of the office environment. The ergonomic intervention was undertaken immediately after completing the scoring of the outcome measures and followed guidelines in OSHA document 3092, "Working With Video Display Terminals," which describe head, trunk, UE, and LE positioning that is in agreement with current research regarding safe VDT working postures[31].
 - In addition, booklets containing the ergonomic information about VDU terminal usage instruction were distributed at the start of each session to ensure a consistent delivery of information.
 - ET is based on decreasing awkward postures that occur while the individual is performing work tasks. Observing individual's working posture at VDU'S was further assisted by visiting each participant's workstation and checking on the position of the monitor, height of the chair and desk, eye level, shoulder, elbow and wrist position and the support of the back, thighs and feet.
 - Adjusting the height of the seat to monitor the viewing angle, Rempel et al, demonstrated that adding a perfectly suited, adjustable chair significantly reduced shoulder and neck pain in seated workers [30].
 - The height of the seat were modified to allow proper positioning of the trunk and UE with the elbows at 80° of flexion, elbows higher than the keyboard, and neutral wrist

254 position of 0° of flexion or extension while resting on the keyboard or mouse. This
255 position is designed to decrease muscle activation during seated postures that is
256 caused by constant low-level loading of the UE muscles. The mouse was arranged
257 at the right corner of the keyboard to avoid excessive shoulder abduction, decrease
258 muscle activation and fatigue [31].The monitor height was positioned at proper eye
259 level by using books/ riser, and the monitor was positioned directly in front of the
260 patient's view to approximate the proper viewing angle and distance from the
261 patient's eyes. A document holder was advised to reduce head and neck movement
262 and to reduce the chance that the individual would encounter a head tilt angle that
263 put her at risk for neck pain. The individuals was instructed to take 20 second
264 "microbreaks" as a means to break any sustained posture and relieve her symptoms
265 by reducing myoelectric activity in the shoulder girdle musculature.
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267 • Ergonomic training lasts around 45 minutes on first session and a short follow-up
268 visit occurred every week after the initial ergonomic training. The ultimate purpose of
269 the training was to deliver employees with sufficient ergonomic knowledge to
270 evaluate and change their own workstations appropriately, making the intervention
271 self-administered.[25]
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273 **ACTIVE EXERCISES (AE):**

274 • Individuals in the active exercise group were educated to carry out a standardized
275 exercise program daily on their own during their "work breaks". Subjects underwent
276 self-active exercises as taught, 3 times per day for 4 months during their "work
277 breaks" for 15mins and is provided with exercise booklet.
278 • The facilitators of the sessions explained the importance of 'good and bad posture'
279 and taking 'micro breaks'.
280 • Each 'microbreak' consists of a 20-second period of standing stretches (active
281 exercises for shoulder flexion, wrist flexion and extension, and scapular adduction)
282 performed every 30 minutes while at her desk. The training covered the need for
283 work break and stretching every 2h during VDU use.
284 • The therapists demonstrated simple exercises pertaining to neck, back, shoulder
285 and arm, wrist and hand, leg and ankle. The Active exercise consists of ROM,
286 stretching and strengthening of the muscles which are prone to develop tightness
287 and predispose to abnormal posture and muscle pain.
288 • They were demonstrated how to perform the exercises accurately at first session,
289 and again their progress was monitored during a weekly visit to the workplace. The
290 exercise techniques performed by the participants were monitored during the first
291 session of training. The exercises were to be performed without significant
292 provocation of neck and shoulder pain.
293 • An exercise booklet which contains the Exercise Information was distributed at the
294 start of the first session to ensure a consistent delivery of information. The
295 participants were requested to make entries on the log sheet as they did the
296 exercises on a daily basis for about 4 months.
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300 **2.7 OUTCOME MEASURES**

301 **2.7.1 Numeric Pain Rating Scale(NPRS)**

302 Neck pain was measured using the numerical rating pain scale (NRPS). This is a self- report
303 outcome measure where subjects rate their pain on a single 11-point scale from no pain 0 to
304 severe pain 10. A two-point change in the NRPS has been identified as the minimal clinically
305 important change needed to be confident that a change has actually occurred. The subjects
306 indicated their pain by placing a vertical line through the NPRS score at the point that
307 represented their levels of neck pain [17, 18].

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309 **2.7.2 Quick Disability of arm shoulder and hand questionnaire (Quick DASH).**

310 The shortened Disabilities of the Arm, Shoulder and Hand Questionnaire (QuickDASH) is an
311 11-item questionnaire that rates physical function and symptoms in people with upper limb
312 MSD's. It is an abbreviated version of the 30- item original DASH. The 11 items of
313 QuickDash address daily activities, house/yard work, shopping, recreation, self-care, eating,
314 sleep, friends, work, pain and tingling/numbness.It is considered with a mean difference of
315 more than 10 points on the DASH as a MCID.Reliability and validity: Internal consistency (a
316 = 0.92–0.95) and test-retest reliability (ICC = 0.93) of the QuickDASH are distinctive. In
317 addition, the QuickDASH has a high construct validity (p = 0.84) when compared to the
318 Shoulder Pain and Disability Index.[19,20].

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320 **2.8 DATA ANALYSIS**

321 Analyses of all data were carried out using the IBM SPSS version 19.0 for Windows.
322 Descriptive statistics were used at baseline to determine demographic variables, which
323 included age, BMI, Duration of job, WUEMSD's duration and CMDQ. Descriptive data will
324 be presented quantitatively as means (\pm SD) for continuous variables and as medians for
325 categorical variables. Repeated Measure ANOVA was used for within group pair wise
326 comparison at 3 time intervals (baseline, 2nd month and 4th month followup) to determine
327 whether there were significant differences in the NPRS and Quick DASH Scores.A post-hoc
328 test with bonferroni correction was used in multiple comparisons both between and within
329 groups. Pain intensity and Upper limb disability between groups were analysed by the
330 independent sample "t" test. An overall p-value of less than 0.05 was considered to be
331 statistically significant.

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333 **3. RESULTS:**

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335 Totally 40 subjects were studied, in two groups to compare the effectiveness of ET and AE
336 in women with WUEMSD's. The calculated repeated measure ANOVA for NPRS for Group
337 A (F=223.55; p<0.05) and Group B (F=148.68; p<0.05). DASH for Group A (F=35.692;
338 p<0.05) and Group B (F=45.327; p<0.05) for 3 time frames respectively. Pairwise
339 comparisons using Bonferroni's correction indicated that there was a significant difference
340 for time points for NPRS and Quick DASH at all-time levels, p<0.05 indicating that there
341 was a decrease in pain and improvement in physical function of Upper extremity in both
342 groups from baseline to 2nd month and 4 month. Pairwise comparison of NPRS and Quick
343 DASH at baseline, 2 month and 4m follow-up for both groups were summarized in [Table 2](#).

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TABLE 2
Pairwise comparison of NPRS and Quick DASH at baseline, 2 month and 4m follow-up for both groups

GROUP	OUTCOME MEASURE	TIME (I)	TIME (J)	Mean difference (I-J)	Standard Error of mean (SE)	P*
Ergonomic Training Group (n=20)	NPRS	Pre training	2 month followup	1.25 ^{**}	.123	.00
		Pre training	4 month followup	2.35 ^{**}	.131	.00
		2 month follow up	4 month followup	1.10 ^{**}	.069	.00
	Quick DASH	Pre training	2 month followup	9.00 ^{**}	1.65	.00
		Pre training	4 month followup	17.41 ^{**}	2.53	.00
		2 month follow up	4 month followup	08.41 ^{**}	8.41	.00
Active Exercise Group (n=20)	NPRS	Pre training	2 month followup	01.80	.200	.00
		Pre training	4 month followup	03.15	.221	.00
		2 month followup	4 month followup	01.35 ^{**}	.135	.00
	Quick DASH	Pre training	2 month followup	08.72 ^{**}	1.37	.00
		Pre training	4 month followup	15.88 ^{**}	2.27	.00
		2 month followup	4 month followup	07.16	1.14	.00

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- *The mean difference is significant at the .05 level.
- **Adjustment for multiple comparisons: Bonferroni.

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The calculated independent't' test value for NPRS shows there is significant difference between groups i.e., exercise is more effective than ergonomic intervention in reducing arm pain at 3 time intervals on 2nd and 4th month follow-up assessment, where p value (p<0.05) and independent't' test for DASH between 2 intervention has shown that there is no significant difference between the groups at three time intervals for physical function, where p value(p>0.05). The two Group outcome values at 2nd and 4th month follow-up are compared in TABLE 3. Comparison of NPRS & Quick DASH means score in both intervention groups were show on FIG.2 and FIG.3.

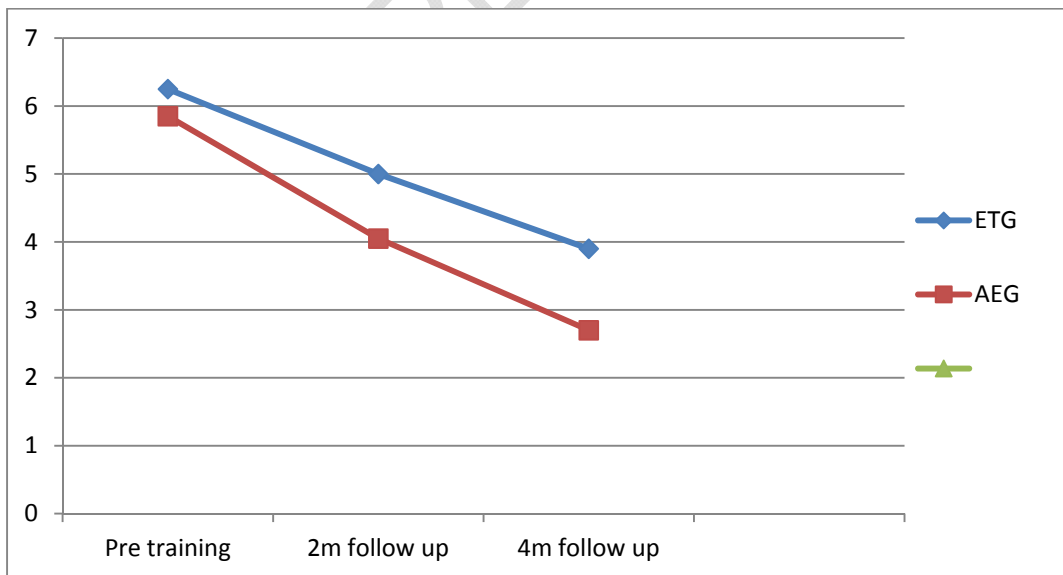
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TABLE 3
Comparison of NPRS Vs Quick DASH scores at 2nd and 4th month Follow up

OUTCOME MEASURE	TIME INTERVAL	GROUP	Mean	SD	t	P
NPRS	Pre training	ETG	6.25	0.71	1.52	.13
		AEG	5.85	0.93		
	2 nd month follow up	ETG	5.00	0.92	3.87	.00
		AEG	4.05	0.60		
	4 th month follow up	ETG	3.90	0.91	4.59	.00
		AEG	2.70	0.73		
QUICK DASH	Pre training	ETG	26.49	13.42	0.15	.88
		AEG	25.88	12.32		
	2 nd month follow up	ETG	17.49	11.20	0.10	.92
		AEG	17.16	09.17		
	4 th month follow-up	ETG	9.08	05.44	0.43	.67
		AEG	9.99	07.74		

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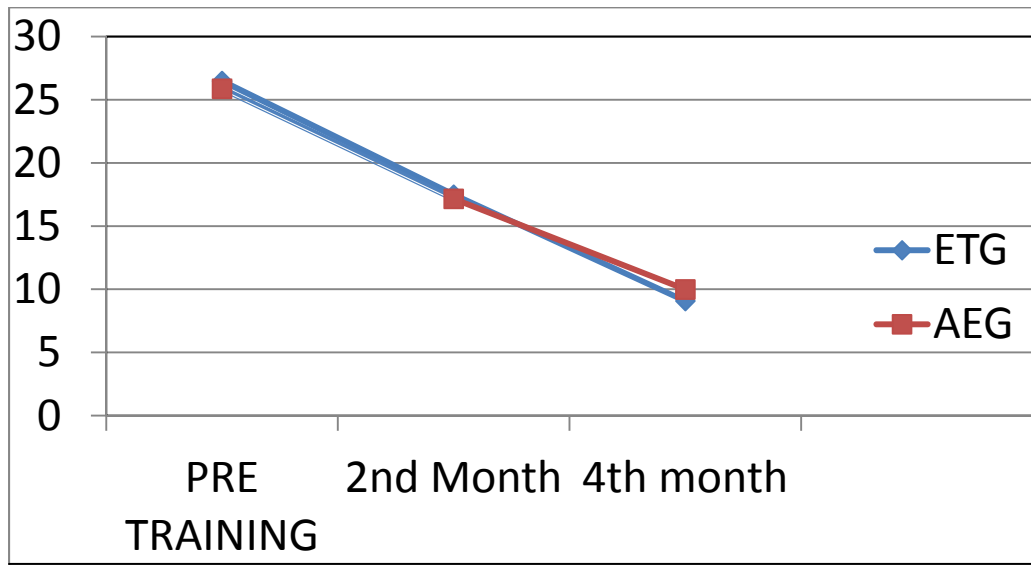
FIG 2: Comparison of NPRS means score in both intervention groups



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FIG 3: Comparison of Quick DASH means scores in both intervention groups



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4. DISCUSSION

388 This study investigated the efficacy of musculoskeletal pain intensity and physical function of
389 the upper limb in response to 4 months of Ergonomic training and active exercises at the
390 workplace on pain in VDU workers with WUEMSD's. To our knowledge, this is the first study
391 that directly compared the effects of 4months of ergonomic training with active exercise
392 especially in women population who were working on VDU's. Past research has mainly
393 compared Ergonomic Advices with ergonomic training, relaxation training, or cognitive
394 behavioral therapy, and frequently the outcome measures involved only pain and functional
395 scores.[16,17]. Forty women staffs who met the selection criteria were recruited as
396 participants for this study. There were in their mean age of 44.72 years (24–74years).The
397 Baseline characteristics revealed that duration of job in average of 11.05 years and 9.95
398 years respectively in each group. The Data showed that participants used the computer for
399 an average of 6.1 hours /day (range: 4.3 hours to 8 hours) and they noted average of 6.05
400 pain intensity while using VDU's. The area of discomfort experienced by the participants was
401 identified using the CMDQ (average: 26.18). On Overall effectiveness, our data suggest that
402 the ergonomic intervention and Active exercises equally improves the pain, physical function
403 during VDU usage, but while comparing both intervention active exercises seems to improve
404 pain superiorly than ergonomic training.

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Several other studies have investigated the effects of active exercise training and electrotherapy and found mixed results on their capacity to decrease pain and improve neck and shoulder function. Lot of previous studies recommended, the effects of combining various intervention strategies were not studied, but this may possibly produce even better results in terms of pain relief and improving physical function. This should also be investigated in future studies [6, 7, 19-21, 25].

An early study compared active and passive physiotherapy for occupational cervicobrachial disorders with a 1-year follow-up. They mainly assessed tender points in the neck and shoulder muscles and maximum isometric extension force after physiotherapy [21]. A study

416 by Chao Ma et.al., compared the effects of biofeedback with those of active exercise and
417 passive treatment in treating work related neck and shoulder pain results showed the active
418 exercises showed improvements but not superior to biofeedback, further they have mainly
419 compared such as ergonomic training with biofeedback, but have not compared it with other
420 types of interventions such as active exercises especially in the women population who work
421 on VDU terminals more than 3 years.[15]. Another study stated the impact of regular
422 exercise at a work station on musculoskeletal discomfort in 11 VDU operators. The
423 participants of the study who engaged in exercise reported a short-term reduction of
424 musculoskeletal discomfort [22]. The results showed similar findings as the present study
425 with a significantly greater reduction in NPRS.

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427 Kietryset al. investigated the effect of exercise at work (targeting neck, shoulders and the
428 upper back) on 72 computer operators over a period of 4 weeks. They concluded that most
429 subjects found the resistance and the stretching exercises easy to do, perform them 1 to 2
430 times daily and said they reduced discomfort. He also recommends further research to
431 determine the optimal type and frequency of at-work exercise [23]. Similar results were
432 demonstrated by Omer et al, also carried out a study on the effectiveness of training and
433 exercise programs in the management of MSDs. They trained the participants in
434 mobilisation, stretching, strengthening and relaxation exercises, and found that these
435 exercises reduced reported experiences of MSD pain and depression levels within
436 participants in the short term [24].

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438 The active exercises group in this study consistently showed a greater reduction in average
439 muscle activity amplitude than the other studies, as is evident in the tables. The results of this
440 study indicate that ergonomic interventions have a beneficial effect on working posture and
441 workstation layouts. These findings are consistent with earlier studies [21-27], which
442 indicated that ergonomic training and interventions resulted in alterations in working posture
443 and workstation layouts. Feuerstein et al., (2004) reported a decrease in the intensity of
444 WUEMSS after ergonomic training and workplace modifications at the end of 12-month
445 follow-up[28]. Study results of Lewis et al. suggest that VDU office ergonomics training
446 programs may be effective in enhancing workstation configuration/posture, there- by
447 reducing musculoskeletal symptoms[25].

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449 Finally, the successful implementation of ergonomic training also depends on the
450 compliance of learning capacity of the individual, because of single training session might be
451 not sufficient. In case of active exercises training, we suggest that these clinical significant
452 results can be due to the following reasons: First, combination of stretching, strengthening
453 was had previously shown to be effective in pain and disability reduction. Second, educated
454 participants who complied with the study rules and protocols. Our study shows that
455 ergonomic intervention together with active exercises can help to improve pain and physical
456 function in persons with WUEMSD's.

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458 **STRENGTHS AND LIMITATIONS**

459 The present study has both strengths and limitations. The strength of this intervention is that
460 the program is specifically tailored to the needs of employees with WUEMSD's. Focus group
461 sessions with employees identified the needs of participants related to disease-specific
462 information, exercises, muscle relaxation, working with pain, work and social environment,
463 and personal factors (including work style) and another advantage is, the intervention is a
464 self-management based program. Another major strength of this study was the relatively
465 random allocation of participants on the workplace levels to avoid potential confounding
466 variables and crossover interactions between the two groups.

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468 Despite this strength, our study had a number of Limitations. Some of the limitations were,
469 the intervention was given only on the first session. Secondly, long-term effects on
470 musculoskeletal pain and physical disability were not found in this study. On the other hand,
471 it was practically impossible to prevent personal interaction between the groups about the
472 interventions they were receiving, resulting in some misclassification. The study was not
473 blinded, leaving the possibility for investigator bias. Given that the same investigators
474 analyzed workstations and provided the training, the intervention group scores were
475 vulnerable to inflation. A final limitation might be that all data are self-reported. Therefore, as
476 far as possible, we have used the validated questionnaires. To improve the level of pain and
477 disability physically in VDU workplaces, the best result will be achieved by analysing the
478 work place and equitably providing ergonomic training and follow exercises to participants
479 to avoid further musculoskeletal consequences.

480

481 **CONCLUSION**

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483 In conclusion, this study reveals both the intervention for the management of WUEMSD's in
484 VDU workers has improvements in pain, Physical function of UE after 2 and 4 months of
485 intervention. The most compelling finding of this study was that the group that received the
486 active exercise obtained the greatest average improvement on pain during 2nd and 4th month
487 follow-up values than ergonomic training. These results support the importance of adopting
488 interventions that target the active muscles which maintain muscle function rather than
489 focusing only on ergonomic advice alone. On the whole, the results indicate more favorable
490 medium -term outcomes from active exercise compared with Ergonomic interventions on
491 improving pain in women with WUEMSD's.

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493

494 **SUGGESTIONS FOR FUTURE STUDY:**

495 A separate group treated with both ergonomic and active exercise interventions can be
496 added and this can be compared with ergonomic and active exercise group. Regular
497 exercise and ergonomic training sessions can be given throughout the study. To investigate
498 long follow up, the study can be extended beyond 4 months. Male workers can also be
499 included in the study and, the effectiveness of interventions can be compared between Men
500 and Women with WUEMSD's working on VDU's. We suggest using more objective
501 assessment methods rather than self-reported measures, especially in evaluating the
502 ergonomic exposure. Second, future studies should use larger sample sizes with longer
503 follow-up periods.

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505 **DECLARATION OF CONFLICTING INTERESTS**

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